



**Q3-2021 RESULTS** 

#### Significant growth in operating income

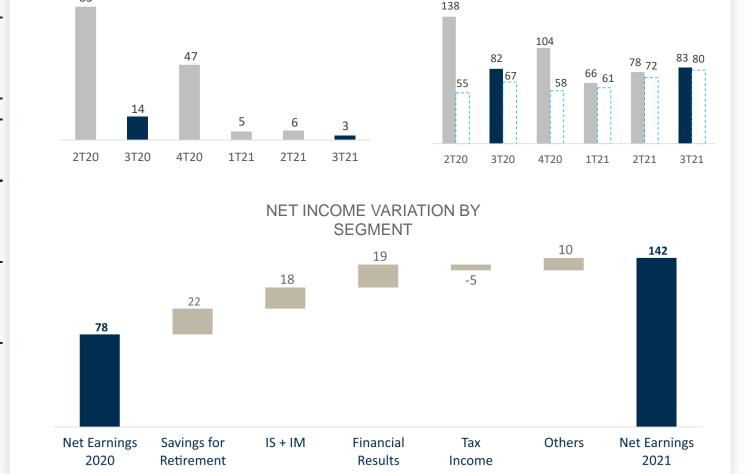
### With commissions from all segments increasing to double digits



**OPERATING PROFIT** 

OPERATING PROFIT WITH OUT RETURN'

|   | Sep-21 | Sep-20 | %Var<br>Ex - Fx |
|---|--------|--------|-----------------|
| Fee and commission income               | 533    | 459    | 10.3%           |
| "Encaje" return                         | 14     | 21     | -38.6%          |
| Income (Expense) of Equity Method       | 32     | 20     | 58.4%           |
| Other                                   | 17.2   | 2.8    | 501.2%          |
| Operating revenues                      | 596    | 503    | 12.8%           |
| Insurance Margin                        | 21     | 18     | 10.0%           |
|   |        |        |                 |
| Total operating expenses                | -390   | -356   | 4.8%            |
| Operating income                        | 227    | 165    | 29.3%           |
|   |        |        |                 |
| Financial Income (Expense)              | -37    | -41    | -9.7%           |
| Derivative Income & Income on FX        | 26     | 10     | 138.0%          |
| Net earnings before income tax          | 216    | 134    | 48.7%           |
|   |        |        |                 |
| Income tax                              | -76    | -62    | 15.5%           |
| Profit for from discontinued operations | 2      | -2     | N/A             |
| Net earnings                            | 142.0  | 69     | 82.8%           |
|   |        |        |                 |



INCOME LEGAL RETURN

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<sup>\*</sup> Net operating revenues = Commission income + Total insurance margin

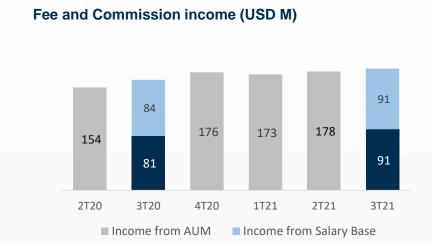
<sup>\*\*</sup>Also excludes income from legal reserve of Proteccion, adjusted for SURA AM's stake. Figures in USD billion

<sup>\*\*</sup>Infforlmaeiom ซีเอยากterno

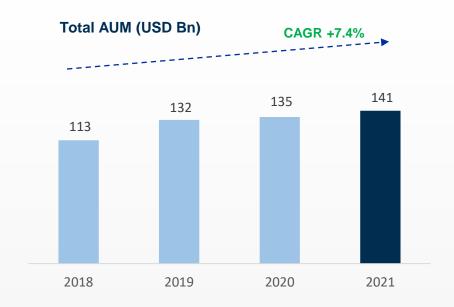
## Savings for Retirement continue to perform well



Supported by growth in fee income given the recovery of the salary base in the region







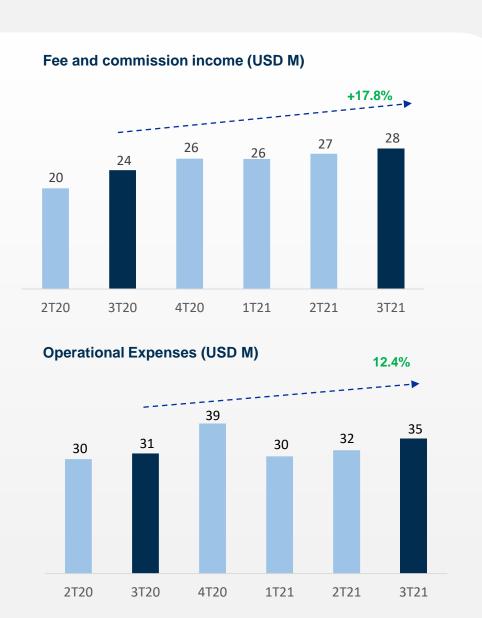
- Income from commissions grows by flow and by AUM.
  - Mexico + 6.5% due to AUM growth
  - Chile + 9.5% due to positive net flow from the salary base.
- Equity method: Positive operating performance and recovery of reserve requirements.
- Operational expenses: Decrease due to efforts in efficiency and commercial productivity.

## Inversiones SURA + Investment Management

Fourth consecutive quarter with positive results for Inversiones Sura + IM









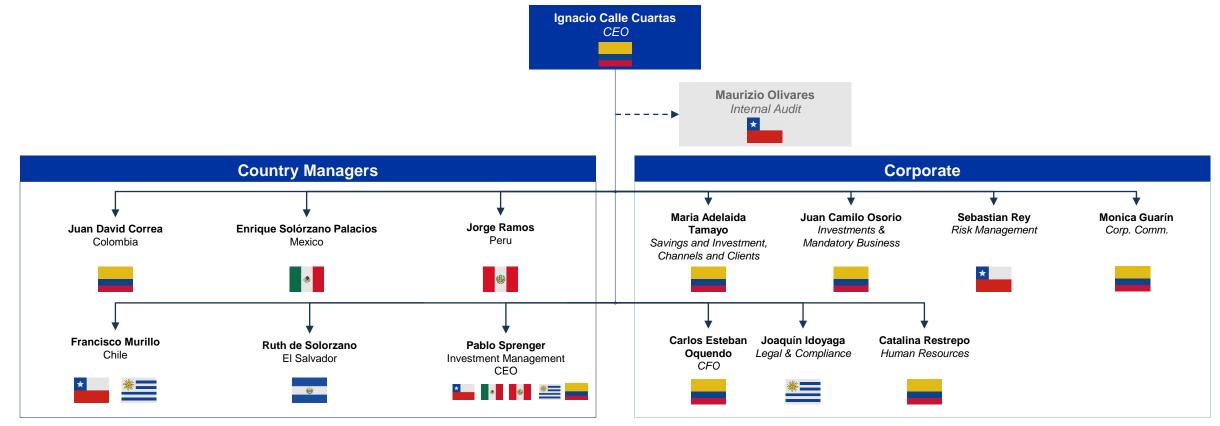
## MANAGEMENT TEAM AND CORPORATE GOVERNANCE STANDARDS

## **Experienced management team**



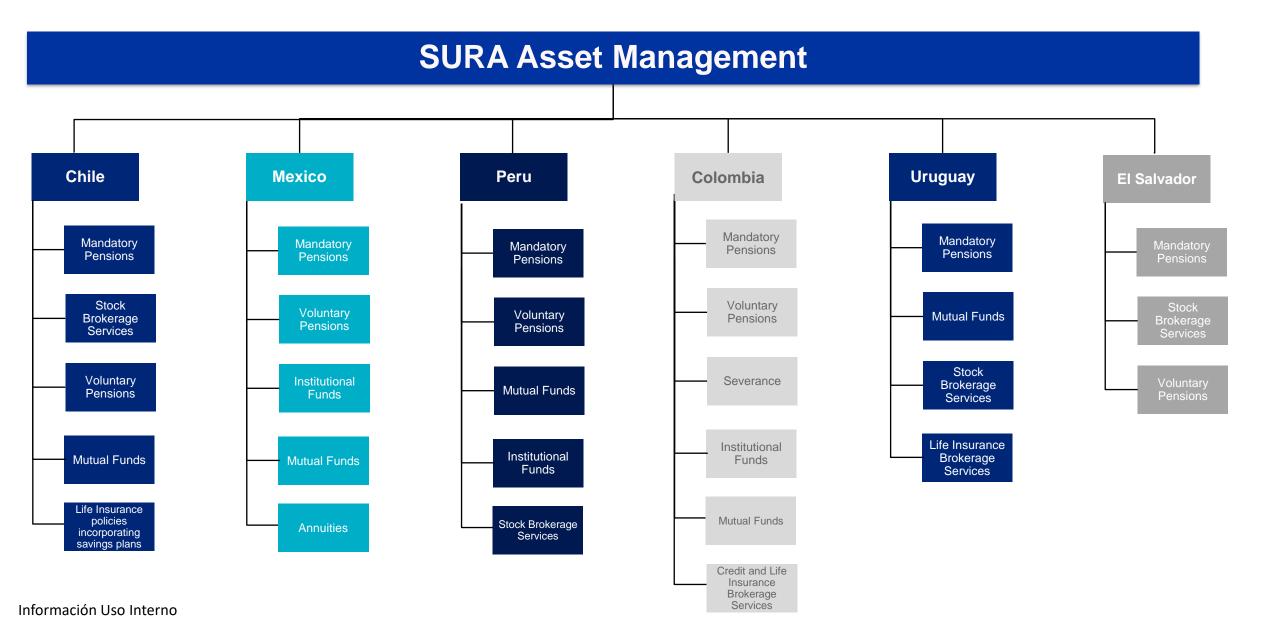
#### **Diverse, Experienced and Highly Coordinated Management Team**

- Senior Management has held their positions for an average of 20 years
- Unique strategy, with management working towards one corporate vision instead of different countries' perspectives
- Local industry expertise



#### **Solutions**





## Strong financial performance enhanced by prudent risk management (cont'd)

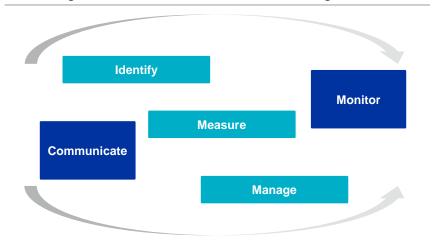


#### **Prudent and World Class Risk Management Framework**

# Profitability and Balance Sheet 3rd Party Funds Business Environment Operational Risk Legal and Compliance

#### Risk Management Process Based on a Continued Management of Risks

Emerging Risks<sup>(1)</sup>



#### The Risk Management Framework is Based on Three Lines of Defense:



#### **SUAM Corporate Governance Structure**

